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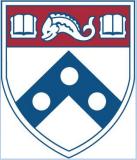
Panel Discussion: What does a Successful Risk Communication Strategy for PFAS Sites Look Like?.

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Incorporating The Community into Risk Communication

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PFOA Contamination: Little Hocking Water Association, Ohio.

- •Water Intake across Ohio River from DuPont Teflon Production Facility
- PFOA detected in water
- Community-Based NIH funded study of stratified sample of residents found:
 - High serum PFOA in residents (~80x US medians)
 - Source of PFOA is drinking water
 - No detectable short-term health effects



Community-Based Study

Studied by Research Partnership

- Environmental Health Researcher
- Local Physician
- Community association

Communication throughout Study Period

- "Community-First" Communication of Results and Risks
 - Process developed with community in advance of results being available by Community Advisory Committee



Little Hocking Community: General Principles for Communication of Results

- Study participants should receive results first; avoid first learning results from press, neighbors or friends.
- Inform press in timely way, investigators control the message as possible.
- Results released promptly, once investigators comfortable.
- Study must remain a credible given various stakeholders
- Communications should maximize constructive responses to findings
- Communications should minimize pointless concern.
- Questions from individuals answered promptly



Communities' Priority for Communication of Results

- **1. Study Participants**
- 2. The community i.e. residents of the water district
- **3.** Community Advisory Committee
- 4. Relevant authorities and representatives
- **5.** Local medical providers
- 6. Local media
- 7. National media
- 8. Scientific community



Success of Little Hocking Communications

• Recommendations Included:

- Use bottled water
- Institute treatment of water, reduce PFOA emission, consult personal physicians re individual medical issues (we could advise physicians).

Adoption of Recommendations (from follow-up study):

- 95% changed Water Source
- Most but not all adopted bottled water recommendations
- Blood PFOA levels reduced substantially
- All parties took prudent actions as a result of information
- Pleasure that communication preferences respected



Lessons From Other Studies

GM/UAW Risk Communication of Research

- Responsible parties all endorse communications
- What is the employee/manager to do?
- What is the company going to do?
- Present results and recommendations/responses simultaneously!
- Make information available to the individual's doctor

Asbestos Exposure in Ambler PA

- Great range of risk perception even in the same family
- Risks vary among individuals
- Expect different responses to risk, try to inform them all.



Inform those who need to know, to help their decision-making?

OR

Cover your ass?

